UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

TIRAN NAHARI, on behalf of himself and a	11
others similarly situated,	

Civil Case No.:_____

Plaintiff(s),

CIVIL ACTION

-against-

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

MIDLAND CREDIT MANAGEMENT, INC.; and JOHN DOES 1-25.

Defendant(s).

Plaintiff, TIRAN NAHARI, on behalf of himself and all others similarly situated (hereinafter "Plaintiff") by and through his undersigned attorney, alleges against the abovenamed Defendants, MIDLAND CREDIT MANAGEMENT, INC. (hereinafter "MIDLAND"); and John Does 1-25, collectively ("Defendants") their employees, agents, and successors the following:

PRELIMINARY STATEMENT

1. Plaintiff brings this action for damages and declaratory relief arising from the Defendant's violation of 15 U.S.C. § 1692 *et seq.*, the Fair Debt Collection Practices Act (hereinafter "FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.

JURISDICTION AND VENUE

2. This Court has jurisdiction over this action pursuant to 28 U.S.C. §1331. This is an action for violations of 15 U.S.C. § 1692 *et seq*.

3. Venue is proper in this district under 28 U.S.C. §1391(b)(2) because the acts and transactions that give rise to this action occurred, in substantial part, in this district.

DEFINITIONS

4. As used in reference to the FDCPA, the terms "creditor," "communication" "consumer," "debt," and "debt collector" are defined in § 803 of the FDCPA and 15 U.S.C. § 1692a.

PARTIES

- 5. The FDCPA, 15 U.S.C. § 1692 *et seq.*, which prohibits certain debt collection practices provides for the initiation of court proceedings to enjoin violations of the FDCPA and to secure such equitable relief as may be appropriate in each case.
- 6. Plaintiff is a natural person, a resident of Bergen County, New Jersey and is a "Consumer" as defined by 15 U.S.C. § 1692a(3).
- 7. MIDLAND has a business location at 8875 Aero Drive, Suite 200, San Diego, California 92123.
- 8. Upon information and belief, Defendant MIDLAND is a business that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
 - 9. MIDLAND is a "debt collector" as that term is defined by 15 U.S.C. §1692(a)(6).
- 10. John Does 1-25, are fictitious names of individuals and businesses alleged for the purpose of substituting names of defendants whose identities will be disclosed in discovery and should be made parties to this action.

CLASS ACTION ALLEGATIONS

- 11. Plaintiff brings this action as a class action, pursuant to Rule 23 of the Federal Rules of Civil Procedure (hereinafter "FRCP"), on behalf of himself and all consumers and their successors in interest (the "Class"), who were sent debt collection letters and/or notices from the Defendant which are in violation of the FDCPA, as described in this Complaint.
- 12. This Action is properly maintained as a class action. The Class is initially defined as:

All New Jersey consumers who were sent letters and/or notices from MIDLAND, concerning a debt owed to MIDLAND FUNDING, LLC which originated with Webbank/Dell Financial Services, LLC and which contained at least one of the alleged violations of 15 U.S.C. § 1692 *et seq.* herein. The Class period begins one year to the filing of this Action.

The class definition may be subsequently modified or refined.

- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
 - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who were sent debt collection letters and/or notices from the Defendant that violate specific provisions of the FDCPA. Plaintiff is complaining of a standard form letter and/or notice that was sent to hundreds of persons (*See* Exhibit A, except that the undersigned attorney has, in

- accordance with Fed. R. Civ. P. 5.2 redacted the financial account numbers and/or personal identifiers in an effort to protect Plaintiff's privacy);
- There are questions of law and fact which are common to the Class and which
 predominate over questions affecting any individual Class member. These
 common questions of law and fact include, without limitation:
 - a. Whether Defendant violated various provisions of the FDCPA;
 - Whether Plaintiff and the Class have been injured by Defendants' conduct;
 - c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendants' wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
 - d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
- Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.

- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If Defendant's conduct is allowed to proceed without remedy, they will continue to reap and retain the proceeds of their ill-gotten gains.
- Defendant has acted on grounds generally applicable to the entire Class,
 thereby making appropriate final injunctive relief or corresponding
 declaratory relief with respect to the Class as a whole.

FACTUAL ALLEGATIONS

- 14. Plaintiff is at all times to this lawsuit, a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 15. MIDLAND collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone and Internet.
 - 16. MIDLAND is a "debt collector" as defined by 15 U.S.C. § 1692a(6).
- 17. Sometime prior to May 13, 2015, Plaintiff allegedly incurred a financial obligation to WEBBANK/DELL FINANCIAL SERVICES, LLC ("DELL").
 - 18. DELL is a "creditor" as defined by 15. U.S.C. § 1692a(4).

- 19. The DELL obligation could only be used to buy items and goods from Dell Computers.
- 20. Sometime prior to October 28, 2014, DELL, either directly or through intermediate transactions assigned, placed, or transferred the DELL obligation to MIDLAND FUNDING, LLC ("MIDLAND FUNDING").
- 21. At the time the DELL obligation was assigned, placed, or transferred to MIDLAND FUNDING, such obligation was in default.
- 22. On or about October 28, 2014, MIDLAND FUNDING, either directly or through intermediate transactions assigned, placed, or transferred the DELL obligation to MIDLAND for the purpose of collection.
- 23. At the time the DELL obligation was assigned, placed, or transferred to MIDLAND, such obligation was in default.
- 24. MIDLAND, caused to be delivered to Plaintiff a letter dated May 13, 2015 concerning the alleged DELL obligation, which sought a balance of \$1,004.37. A copy of said letter is annexed hereto as **Exhibit A** except that the undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers and/or personal identifiers in an effort to protect Plaintiff's privacy.
- 25. The May 13, 2015 letter was sent or caused to be sent by persons employed by MIDLAND as a "debt collector" as defined by 15 U.S.C. § 1692a(6).
- 26. The May 13, 2015 letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
 - 27. Upon receipt, Plaintiff read the May 13, 2015 letter.

- 28. The alleged DELL obligation arose out of a transaction in which money, property, insurance or services, which are the subject of the transaction, were primarily for personal, family or household purposes.
- 29. The May 13, 2015 letter offered Plaintiff several repayment options on the DELL obligation:

• **Option 1: 40% OFF**Payment Due Date: 06-12-2105

You Pay Only
\$602.62

• Option 2: 20% OFF
First Payment Due Date: 06-12-2105
6 Monthly Payments of Only
\$133.91

- Option 3: Monthly Payments As Low As: \$50 per month Call today to discuss your options and get more details.
- 30. The May 13, 2015 letter also stated that:
 - If these options don't work for you, call one of our Account Managers to help you set up a payment plan that does.
- 31. In addition, the May 13, 2015 letter stated on the reverse of the letter:
 - The offer to resolve this account for the discount(s) offered in this letter remains open until 06-12-2015. For further information, please call one of our Account Managers at (800) 282-2644.
- 32. The applicable statute of limitations related to the DELL obligation expired prior to May 13, 2015.
- 33. The May 13, 2015 letter does not inform Plaintiff that should he choose to accept any of MIDLAND's offers to make multiple payments that the applicable statute of limitations could reset or begin anew.
- 34. The May 13, 2015 letter does not inform Plaintiff that should the applicable statute of limitations reset or begin anew, MIDLAND FUNDING or a subsequent creditor may have the right commence legal action, which otherwise would have been barred.

- 35. The May 13, 2015 letter does not clearly inform Plaintiff that the applicable statute of limitations has expired and therefore any potential liability related to the DELL obligation has also already expired.
- 36. The May 13, 2015 letter does not advise that MIDLAND FUNDING or a subsequent creditor could or would sue on a defaulted monthly payment option.
 - 37. MIDLAND regularly collects or attempts to collect debts which are time-barred.
- 38. MIDLAND regularly sends letters seeking to collect debts, which are time-barred, that offer monthly payment plans.
- 39. MIDLAND regularly sends letters seeking to collect debts, which are time-barred, that offer monthly payment plans, and do not inform the consumer that the applicable statute of limitations could reset or begin anew upon making the first monthly payment or by entering into an agreement to repay.
- 40. MIDLAND regularly sends letters seeking to collect debts, which are time-barred, that offer monthly payment plans, and do not inform the consumer that the applicable statute of limitations could reset or begin anew, which could allow the current or subsequent creditor the option of commencing legal action, which otherwise would be barred by the applicable statute of limitations.
- 41. The Federal Trade Commission has determined that "most consumers do not know their legal rights with respect to collection of old debts past the statute of limitations... When a collector tells a consumer that she owes money and demands payment, it may create the misleading impression that the collector can sue the consumer in court to collect that debt." (http://www.ftc.gov/opa/2012/01/asset.shtm) The FTC entered into a consent decree with Asset Acceptance, one of the largest debt buyers in the United States, requiring that it disclose to

Consumers when it is attempting to collect debts that are time-barred by the statute of limitations.

<u>United States of America (For the Federal Trade Commission) v. Asset Acceptance, LLC</u>, Case

No.; 8:12-cv-182-T-27EAJ 9M.D.Fla).

POLICIES AND PRACTICES COMPLAINED OF

- 42. It is MIDLAND's policy and practice to send written collection communications, in the form annexed hereto as **Exhibit A**, which violate the FDCPA, by *inter alia*:
 - (a) Using false, deceptive or misleading representations or means in connection with the collection of a debt;
 - (b) By making false representations of the character or legal status of a debt; and
 - (c) Using unfair or unconscionable means to collect or attempt to collect any debt.
- 43. On information and belief, MIDLAND has sent written communications, in the form annexed hereto as Exhibit A to at least 30 natural persons in the State of New Jersey.

COUNT I

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT

- 44. Plaintiff, on behalf of himself and others similarly situated, repeats and realleges all prior allegations as if set forth at length herein.
- 45. Collection letters and/or notices, such as those sent by the Defendant, are to be evaluated by the objective standard of the hypothetical "least sophisticated consumer."
- 46. Defendant's offers of monthly payment plans would cause the least sophisticated consumer to be confused as to whether the debt was still legally enforceable.

- 47. Defendant's offers of monthly payment plans would cause the least sophisticated consumer to be confused as to the possible consequences of accepting and/or entering into a monthly payment plan.
- 48. The form, layout and content of Defendant's letter would cause the least sophisticated consumer to be confused about his or her rights and the consequences of entering into a monthly payment plan.
- 49. Defendants' attempt to entice Plaintiff and others similarly situated into a monthly payment plan without explaining the possible consequences of doing so would cause the least sophisticated consumer to be confused about his or her rights and the consequences of entering into such a payment plan.
- 50. MIDLAND engaged in false, deceptive, or misleading representations or means in violation of 15 U.S.C. §§ 1692e, 1692e(2)(A) and 1692e(10).
- 51. MIDLAND engaged in unfair or unconscionable means to collect or attempt to collect a debt in violation of 15 U.S.C. § 1692f.
- 52. By failing to advise Plaintiff and others similarly situated that the applicable statute of limitations could be revived or begin anew, MIDLAND engaged in false, deceptive, or misleading representations or means in violation of 15 U.S.C. §§ 1692e, 1692e(2)(A) and 1692e(10).
- 53. By failing to advise Plaintiff and others similarly situated that the applicable statute of limitations could be revived or begin anew, MIDLAND engaged in unfair or unconscionable means to collect or attempt to collect a debt in violation of 15 U.S.C. § 1692f.

- 54. By failing to advise Plaintiff and others similarly situated of the possible consequences of defaulting on a monthly payment plan, Defendant violated 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(10) and 1692f.
- 55. Defendant violated 15 U.S.C. § 1692e of the FDCPA in connection with its communications to Plaintiff and others similarly situated.
- 56. Defendant violated 15 U.S.C. § 1692e of the FDCPA by using any false, deceptive or misleading representation or means in connection with its attempts to collect debts from Plaintiff and others similarly situated.
- 57. Section 1692e(2)(A) of the FDCPA prohibits a debt collector from making a false representation of the character, amount or legal status of a debt.
- 58. Defendants violated 15 U.S.C. § 1692e(2)(A) by making false representations of the character and legal status of the debt.
- 59. Section 1692e(10) of the FDCPA prohibits the use of any false representation or deceptive means to collect or attempt to collect any debt.
- 60. Defendants violated 15 U.S.C. § 1692e(10) by attempting to entice Plaintiff and others similarly situated into entering into a monthly payment plan without explaining the possible consequences of doing so.
- 61. Defendants' conduct as described herein constitutes false representations or deceptive means to collect or attempt to collect any debt.
- 62. Section 1692f *et seq.* of the FDCPA prohibits a debt collector from using unfair or unconscionable means to collect or attempt to collect any debt.

63. Defendants violated 15 U.S.C. § 1692f et seq. by attempting to entice Plaintiff

and others similarly situated into entering into a monthly payment plan without explaining the

possible consequences of doing so.

64. Defendants' conduct as described herein constitutes unfair or unconscionable

means to collect or attempt to collect any debt.

65. Defendants' attempt to entice Plaintiff and others similarly situated into a monthly

payment plan without explaining the possible consequences of doing so constitutes an unfair or

unconscionable means to collect or attempt to collect a debt.

WHEREFORE, Plaintiff demands judgment against the Defendant as follows:

(a) Declaring that this action is properly maintainable as a Class Action and

certifying Plaintiff as Class representative and his attorneys as Class Counsel;

(b) Awarding Plaintiff and the Class statutory damages;

(c) Pre-judgment interest;

(d) Post judgment interest; and

(e) Awarding Plaintiff costs of this Action, including reasonable attorneys'

fees and expenses; and

(f) Awarding Plaintiff and the Class such other and further relief as the Court

may deem just and proper.

Dated: May 12, 2016

s/ Joseph K. Jones

Joseph K. Jones, Esq. JONES, WOLF, & KAPASI, LLC 375 Passaic Avenue, Suite 100

Fairfield, New Jersey 07004

(973) 227-5900 telephone

(973) 244-0019 facsimile

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s/ Glen Chulsky

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(973) 227-5900 telephone
(973) 244-0019 facsimile

/s/ Lawrence C. Hersh

Lawrence C. Hersh, Esq. 17 Sylvan Street, Suite 102B Rutherford, NJ 07070 lh@hershlegal.com

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Joseph K. Jones Joseph K. Jones (JJ-5509)

CERTIFICATION PURSUANT TO LOCAL RULE 11.2

I, Joseph K. Jones, the undersigned attorney of record for Plaintiff, do hereby certify to my own knowledge and based upon information available to me at my office, the matter in controversy is not the subject of any other action now pending in any court or in any arbitration or administrative proceeding.

Dated: May 12, 2016

<u>s/Joseph K. Jones</u> Joseph K. Jones, Esq.

Exhibit

A



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05-13-2015

Tiran Nahari 001 P5T113

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MCM Account Number **Original Creditor WEBBANK Original Account Number CURRENT BALANCE** \$1,004.37

You are pre-approved for a 40% discount! Call now: (800) 282-2644

Choose The Option That Works For You.

RE: Webbank / Dell Financial Services L.L.C.

Dear Tiran.

Congratulations! You have been pre-approved for a discount program designed to save you money. Act now to maximize your savings and put this debt behind you by calling (800) 282-2644. Pay online today at www.midlandcreditonline.com.

Option 1: 40% OFF

Payment Due Date: 06-12-2015

You Pay Only

\$602.62

\$133.91

Option 2: 20% OFF

First Payment Due Date: 06-12-2015

6 Monthly Payments of Only

Option 3: Monthly Payments As Low As:

\$50 per month[†]

[†] Call today to discuss your options and get more details.

If these options don't work for you, call one of our Account Managers to help you set up a payment plan that does.

Sincerely,

C. Weber, Division Manager

This account may still be reported on your credit report as unpaid.

will report your account as Paid in Full for less than the full balance.

CALL US TODAY!

*If you pay your full balance, we will report your account as Paid in Full. If you pay less than your full balance, we

Benefits of Paying!

- > Save up to \$401.74
- Offer Expiration date: 06-12-2015
- After receiving your final payment, we will consider the account paid.*

(800) 282-2644

We are not obligated to renew this offer. We will report forgiveness of debt as required by IRS regulations. Reporting is not required every time a debt is canceled or settled, and might not be required in your case.

Option 2: 20% OFF

Amount Enclosed:

First Payment Due Date: 06-12-2015

Option 3: Monthly Payments As Low As:

† Call today to discuss your options and get more details.

6 Monthly Payments of Only

\$50 per month[†]

\$133.91

PO Box 60578

Los Angeles, CA 90060-0578

mcm

paid.*

If these options don't work for you, call one of our Account Managers to help you set up a payment plan that does. CALL US TODAY! Sincerely. (800) 282-2644 C. Weber, Division Manager This account may still be reported on your credit report as unpaid. *If you pay your full balance, we will report your account as Paid in Full. If you pay less than your full balance, we will report your account as Paid in Full for less than the full balance. DOE We are not obligated to renew this offer. We will report forgiveness of debt as required by IRS regulations. Reporting is not required every time a debt is canceled or settled, and might not be required in your case. Hours of Operation: M – Th: 5:00am – 9:00pm PST Fri: 5:00am – 5:00pm PST Sat: 5:00am – 5:00pm PST Call: Click: Mail: (800) 282-2644 www.midlandcreditonline.com Payment coupon below Sun: 5:00am - 9:00pm PST PLEASE SEE REVERSE SIDE FOR IMPORTANT DISCLOSURE INFORMATION
Please tear off and return lower portion with payment in the envelope provided PAYMENT COUPON MCM Account No.: Payment Options: Original Account No.: 1) Mail in this coupon with your payment Current Balance: \$1,004.37 2) Pay by phone (800) 282-2644 Payment Due Date: 06-12-2015 Make Check Payable to: Midland Credit Management, Inc.

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Please understand this is a communication from a debt collector. This is an attempt to collect a debt. Any information obtained will be used for that purpose.

PLEASE SEE REVERSE SIDE FOR IMPORTANT DISCLOSURE INFORMATION

Calls to and/or from this company may be monitored or recorded.

The offer to resolve this account for the discount(s) offered in this letter remains open until 06-12-2015. For further information, please call one of our Account Managers at (800) 282-2644.

MAIL PAYMENTS TO: P.O. Box 60578, Los Angeles, CA 90060-0578

MAIL CORRESPONDENCE BUT NO PAYMENTS TO: MCM's business address at 8875 Aero Drive, Suite 200, San Diego, CA 92123

We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal law:

IF YOU LIVE IN COLORADO, THIS APPLIES TO YOU:

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COLORADOATTORNEYGENERAL.GOV/CA

A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt.

Midland Credit Management has a Colorado office with the following address and telephone number: 80 Garden Center, Suite 3, Broomfield, CO 80020. Telephone number: (303) 920-4763.

Only physical in-person payments may be accepted at this office location. All payments made via mail should be sent to the following address: P.O. Box 60578, Los Angeles, CA 90060-0578

IF YOU LIVE IN MASSACHUSETTS, THIS APPLIES TO YOU:

NOTICE OF IMPORTANT RIGHTS: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to Midland Credit Management, Inc.

IF YOU LIVE IN MINNESOTA, THIS APPLIES TO YOU: This collection agency is licensed by the Minnesota Dept. of Commerce.

IF YOU LIVE IN NEW YORK CITY, THIS APPLIES TO YOU: New York City Department of Consumer Affairs License Number 1140603, 1207829, 1207820, 1227728

IF YOU LIVE IN NORTH CAROLINA, THIS APPLIES TO YOU: North Carolina Department of Insurance Permit #101659, #4182, #4250, and #3777, #111895, and #112039. Midland Credit Management, Inc. 8875 Aero Drive, Suite 200, San Diego, CA 92123

IF YOU LIVE IN TENNESSEE, THIS APPLIES TO YOU: This collection agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

IF YOU LIVE IN CALIFORNIA, THIS APPLIES TO YOU:

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or http://www.ftc.gov.

"Nonprofit credit counseling services may be available in the area."

As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit-reporting agency if you fail to fulfill the terms of your credit obligations.

IF YOU LIVE IN UTAH, THIS APPLIES TO YOU: As required by Utah law, you are hereby notified that a negative report on your credit record may be submitted to a credit reporting agency if you fail to meet the terms of your credit obligations.

IF YOU LIVE IN WYOMING, THIS APPLIES TO YOU: As required by law, you are hereby notified that a negative report on your credit record may be submitted to a credit reporting agency if you fail to meet the terms of your credit obligations.

Dept. of Commerce.

IF YOU LIVE IN MINNESOTA, THIS APPLIES TO

IF YOU LIVE IN NEW YORK CITY, THIS APPLIES TO YOU: New York City Department of Consumer Affairs License Number 1140603, 1207829, 1207820, 1227728

Permit #101659, #4182, #4250, and #3777, #111895, and #112039. Midland Credit Management, Inc. 8875 IF YOU LIVE IN NORTH CAROLINA, THIS APPLIES TO YOU: North Carolina Department of Insurance Aero Drive, Suite 200, San Diego, CA 92123 IF YOU LIVE IN TENNESSEE, THIS APPLIES TO YOU: This collection agency is licensed by the Collection Service Board of the Department of Commerce and Insurance

IF YOU LIVE IN CALIFORNIA, THIS APPLIES TO YOU:

attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or http://www.ftc.gov.

"Nonprofit credit counseling services may be available in the area."

As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit-reporting agency if you fail to fulfill the terms of your credit obligations. IF YOU LIVE IN UTAH, THIS APPLIES TO YOU: As required by Utah law, you are hereby notified that a negative report on your credit record may be submitted to a credit reporting agency if you fail to meet the terms of your credit obligations. IF YOU LIVE IN WYOMING, THIS APPLIES TO YOU: As required by law, you are hereby notified that a negative report on your credit record may be submitted to a credit reporting agency if you fail to meet the terms of your credit obligations

